

PIECES Terms of Service

Effective Date: March 22, 2026

These Terms of Service ("Terms") govern your access to and use of the PIECES iOS application and related services (collectively, the "Service") operated by PIECES Market, Inc. ("PIECES," "we," "us," or "our"). By creating an account or using the Service, you agree to be bound by these Terms.

1. Eligibility

You must be at least 18 years old to use the Service. By using the Service, you represent and warrant that you meet this requirement and that you have the legal capacity to enter into these Terms.

2. Account Registration

You must create an account to use most features of the Service. You agree to provide accurate, complete, and current information and to keep your account information updated. You are responsible for maintaining the confidentiality of your password and for all activity that occurs under your account. Notify us immediately at kyle@pieces.market if you suspect unauthorized use of your account.

3. The PIECES Marketplace

PIECES is a marketplace that connects buyers and sellers of limited edition fine art prints. PIECES is not a party to transactions between buyers and sellers and does not own, inspect, or guarantee any items listed on the platform. Buyers and sellers transact directly, subject to the protections described in these Terms.

4. Listings and Seller Obligations

If you list items for sale on PIECES, you represent and warrant that:

- You have the legal right to sell the item.
- All information in your listing, including title, edition size, condition, and provenance, is accurate and complete.
- The item is not counterfeit, stolen, or otherwise misrepresented.
- You will fulfill all accepted offers promptly and in accordance with these Terms.

PIECES reserves the right to remove any listing at our sole discretion and to suspend or terminate accounts that violate these Terms or that we believe are engaged in fraudulent activity.

5. Buyer Obligations

By making an offer or completing a purchase on PIECES, you agree to pay the full purchase price including applicable fees. All sales are final unless the item is materially not as described. Buyers are responsible for reviewing listing details carefully before making an offer.

6. Fees and Payments

PIECES charges an 8% commission on completed transactions, calculated on the final sale price. Payment processing fees (2.9% + \$0.30) charged by Stripe are passed through to the seller. For transactions over \$2,500, escrow fees charged by Escrow.com are also passed through.

Payments are processed by Stripe. By using the payment features of the Service, you agree to Stripe's Terms of Service. Seller payouts are made to the bank account connected to your Stripe Express account, typically within 2-7 business days of transaction completion.

7. Escrow Protection

Transactions over \$2,500 are automatically processed through Escrow.com for buyer protection. Upon completion of a qualifying transaction, funds are held in escrow until the buyer confirms receipt and satisfactory condition of the item. The inspection period is 5 business days from confirmed delivery. If no dispute is raised within the inspection period, funds are released to the seller. Escrow transactions are subject to Escrow.com's terms of service.

8. Prohibited Conduct

You agree not to:

- List counterfeit, stolen, or misrepresented items.
- Manipulate prices, reviews, or market data.
- Use the Service for any unlawful purpose.
- Circumvent the PIECES platform to complete transactions off-platform in order to avoid fees.
- Harass, threaten, or abuse other users.
- Attempt to gain unauthorized access to the Service or other users' accounts.
- Use automated tools to scrape, index, or access the Service without our permission.

9. Intellectual Property

The Service and its contents, including but not limited to the PIECES name, logo, software, and design, are owned by PIECES Market, Inc. and protected by intellectual property laws. You may not copy, modify, distribute, or create derivative works based on the Service without our express written permission.

By uploading images or content to the Service, you grant PIECES a non-exclusive, worldwide, royalty-free license to use, display, and distribute that content in connection with operating and promoting the Service.

10. Disclaimers

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. PIECES DOES NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. PIECES MAKES NO WARRANTIES REGARDING THE ACCURACY OF PIECES ESTIMATES OR OTHER MARKET INTELLIGENCE FEATURES.

11. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, PIECES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF THE SERVICE. PIECES'S TOTAL LIABILITY TO YOU FOR ANY CLAIM ARISING FROM THESE TERMS OR YOUR USE OF THE SERVICE SHALL NOT EXCEED THE GREATER OF (A) \$100 OR (B) THE TOTAL FEES PAID BY YOU TO PIECES IN THE 12 MONTHS PRECEDING THE CLAIM.

12. Indemnification

You agree to indemnify, defend, and hold harmless PIECES and its officers, directors, employees, and agents from any claims, damages, losses, and expenses (including reasonable attorneys' fees) arising out of your use of the Service, your listings, your transactions, or your violation of these Terms.

13. Dispute Resolution

These Terms are governed by the laws of the State of Delaware, without regard to conflict of law principles. Any dispute arising from these Terms or your use of the Service shall be resolved by binding arbitration in New York, New York, under the rules of the American Arbitration Association, except that either party may seek injunctive relief in a court of competent jurisdiction.

14. Changes to These Terms

We may update these Terms from time to time. We will notify you of material changes by posting the updated Terms in the app and updating the effective date above. Your continued use of the Service after any changes constitutes your acceptance of the updated Terms.

15. Termination

We may suspend or terminate your account at any time for violation of these Terms or for any other reason at our sole discretion. Upon termination, your right to use the Service will immediately cease. Sections 9 through 13 survive termination.

16. Contact Us

If you have questions about these Terms, please contact us at:

PIECES Market, Inc.

kyle@pieces.market